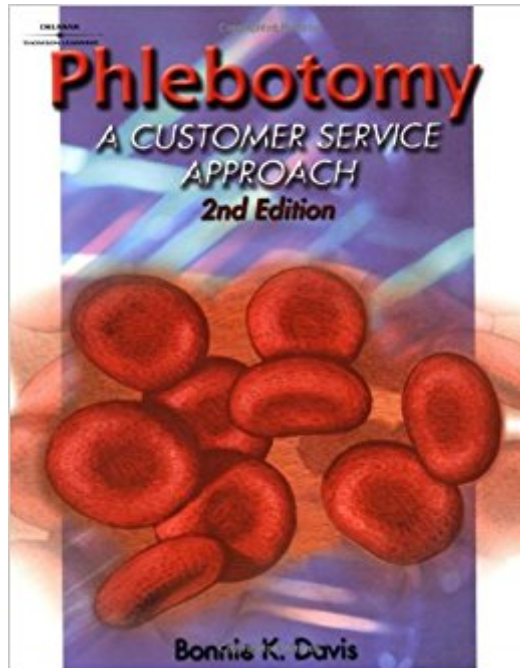




Ebook Directory
the best source of ebook

The book was found

Phlebotomy: A Customer-Service Approach



Synopsis

Phlebotomy: A Customer-Service Approach is a comprehensive phlebotomy text that emphasizes the importance of customer service skills and appropriate work ethics in addition to excellent technical skills. Provides a thorough look at the profession and its techniques and includes the most current safety requirements. Designed for both beginning and continuing students and written in a concise straightforward format.

Book Information

Paperback: 208 pages

Publisher: Delmar Cengage Learning; 2 edition (November 27, 2001)

Language: English

ISBN-10: 0766825183

ISBN-13: 978-0766825185

Product Dimensions: 9.2 x 7.3 x 0.4 inches

Shipping Weight: 11.2 ounces (View shipping rates and policies)

Average Customer Review: Be the first to review this item

Best Sellers Rank: #3,737,149 in Books (See Top 100 in Books) #59 in Books > Medical Books > Medicine > Medical Procedure #572 in Books > Textbooks > Medicine & Health Sciences > Allied Health Services > Medical Technology #898 in Books > Medical Books > Allied Health Professions > Medical Technology

Customer Reviews

Bonnie K. Davis; MA; MPA has taught the Phlebotomy Certificate Program as Medical Office Technology Faculty at Pikes Peak Community College since 1997. She is retired from Penrose-St. Francis Health Services; where she was Laboratory Support Manager for 26 years.

[Download to continue reading...](#)

Phlebotomy: A Customer-Service Approach How to contact customer service by phone and website -: (customer service phone, Screenshots included for website! BONUS AT THE END)
Customer Service: Career Success Through Customer Loyalty (6th Edition) The Food Service Professional Guide to Controlling Restaurant & Food Service Operating Costs (The Food Service Professional Guide to, 5) (The Food Service Professionals Guide To) The Service Culture Handbook: A Step-by-Step Guide to Getting Your Employees Obsessed with Customer Service Raving Fans: A Revolutionary Approach To Customer Service Food Service Menus: Pricing and

Managing the Food Service Menu for Maximun Profit (The Food Service Professional Guide to Series 13) Civil Service Exam Secrets Study Guide: Civil Service Test Review for the Civil Service Examination (Mometrix Secrets Study Guides) Start Your Own Senior Services Business: Adult Day-Care, Relocation Service, Home-Care, Transportation Service, Concierge, Travel Service (StartUp Series) Be Our Guest: Perfecting the Art of Customer Service (Disney Institute Book, A) Be Our Guest: Revised and Updated Edition: Perfecting the Art of Customer Service (The Disney Institute Leadership Series) The Nordstrom Way: The Inside Story of America's #1 Customer Service Company The Customer Rules: The 39 Essential Rules for Delivering Sensational Service Customer Service Skills for Success Be Our Guest: Perfecting the Art of Customer Service The Celebrity Experience: Insider Secrets to Delivering Red Carpet Customer Service ManageFirst: Customer Service with Answer Sheet (2nd Edition) The World of Customer Service How to Contact Customer Service: Through Web, Phone, Email, and Chat At Your Service: 5-Star Customer Care for a Successful Dental Practice

[Contact Us](#)

[DMCA](#)

[Privacy](#)

[FAQ & Help](#)